Lucent Health

YOUR MEMBER PORTAL

Lucent Health provides you with a member portal to view and maintain your health plan information. More specifically, the site allows you to view your health plan benefits and summaries, print a temporary ID card, find a network healthcare provider and view your healthcare claims.

ACCESS

CREATE AN ACCOUNT

Visit **mylucenthealth.com** and click Register Account. Accept the Terms & Conditions and create a username and password to gain access to the portal.
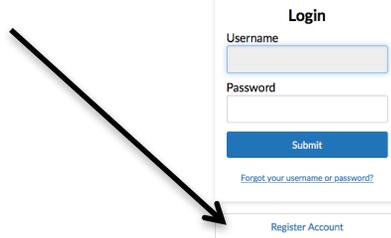
Login

Username

Password

Submit

Forgot your username or password?

Register Account

What's Here?

Login or create an account to view and maintain your health plan information. From this site you'll be able to:

- View your health plan benefits and summaries
- Print a temporary ID card
- Find a network healthcare provider
- View your healthcare claims and deductible/out of pocket balances

In order to complete registration you'll need information from your health coverage ID card.

CAPABILITIES

1 HOME PAGE

From the home page, you can –

- Use the header links to access specific pages – Claims, Find a Provider, etc.
- Access quick links to other key areas of the site
- View a quick summary of your coverage and any recent claims
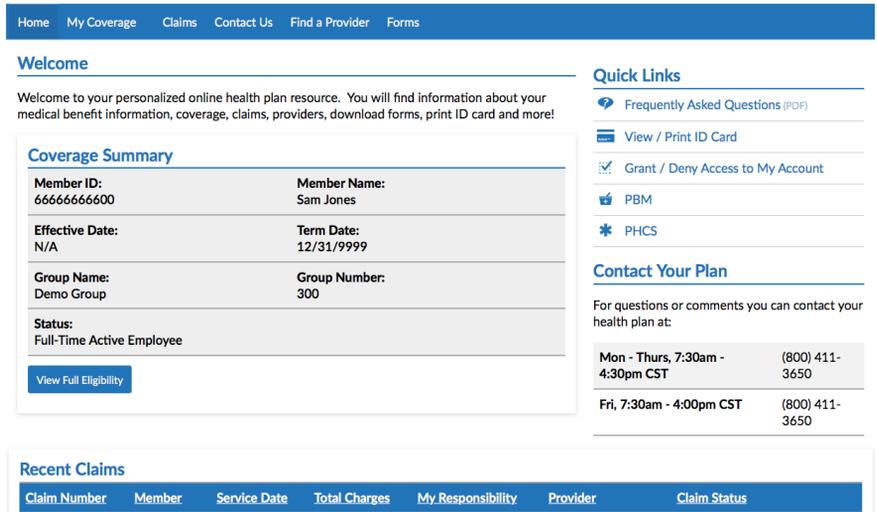
Home | My Coverage | Claims | Contact Us | Find a Provider | Forms

Welcome

Welcome to your personalized online health plan resource. You will find information about your medical benefit information, coverage, claims, providers, download forms, print ID card and more!

Coverage Summary

Member ID: 66666666600	Member Name: Sam Jones
Effective Date: N/A	Term Date: 12/31/9999
Group Name: Demo Group	Group Number: 300
Status: Full-Time Active Employee	

View Full Eligibility

Quick Links

- Frequently Asked Questions (PDF)
- View / Print ID Card
- Grant / Deny Access to My Account
- PBM
- PHCS

Contact Your Plan

For questions or comments you can contact your health plan at:

| Mon - Thurs, 7:30am - 4:30pm CST | (800) 411-3650 |
| Fri, 7:30am - 4:00pm CST | (800) 411-3650 |

Recent Claims

Claim Number	Member	Service Date	Total Charges	My Responsibility	Provider	Claim Status

2 ADDITIONAL PAGES

My Coverage –
- Check Accumulators for you and your dependents
- Obtain a temporary ID card

Claims –
- Check claim status
- Obtain copy of EOBs

Contact Us – Fill out the Contact Us form and someone will reach out to you to answer your question

Find a Provider – Takes you to your provider's search page

Forms – Contains a copy of your SPD and other pertinent forms for your health plan