Coverage for: Individual, Family | Plan Type: PPO, HDHP, VBP

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see <u>www.lucenthealth.com/naa</u> or call 1-888-585-3309. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-888-585-3309 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall deductible? | \$4,000 individual / \$8,000 family | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of deductible expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Preventive care services are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$6,900 individual / \$13,800 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance-billing charges, penalties, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit |
| Will you pay less if you use a <u>network provider</u> ? | See PHCS at www.multiplan.com or call 1-877-559-7427 or HealthSmart at www.healthsmart.com or call 1-866-511-4757 for a list of participating providers. Network applies to Practitioners and Ancillary providers only. You can receive services at any facility. | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a referral to see a specialist? | No | You can see the specialist you choose without a referral. |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | What Yo | ou Will Pay | Limitations, Exceptions, & Other | |
|--|--|--|---|---|--|
| Common Medical Event | Services You May Need | Network Provider | Out-of-Network Provider | Important Information | |
| | Primary care visit to treat an injury or illness | 20% coinsurance | | Teladoc services available. See ID card. | |
| If you visit a health care | Specialist visit | 20% <u>co</u> | <u>insurance</u> | None | |
| provider's office or clinic | Preventive care/screening/ immunization | No charge; <u>deductible</u> does not apply | | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. | |
| | Diagnostic test (x-ray, blood work) | 20% <u>co</u> | <u>insurance</u> | None | |
| If you have a test | Imaging (CT/PET scans, MRIs) 20% coinsurance | | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits could be reduced by \$500. | | |
| | Generic drugs | Retail and Mail Order: 20% coinsurance | Retail: 20% <u>coinsurance</u> Mail Order: Not covered | Deductible is waived for preventive medications. | |
| If you need drugs to treat your illness or condition | Preferred brand drugs | Retail and Mail Order: 20% coinsurance | Retail: 20% <u>coinsurance</u> Mail Order: Not covered | Covers up to a 90-day supply for in network retail and mail order pharmacies. Covers up to a 30-day supply for out-of- | |
| More information about prescription drug coverage is available at www.navitus.com or call 1-844-268-9789 | Non-preferred brand drugs | Retail and Mail Order: 20% <u>coinsurance</u> | Retail: 20% coinsurance Mail Order: Not covered | network retail pharmacies. Prescription Drugs recommended by the HRSA or USPSTF will be covered at 100% as required by ACA. | |
| | Specialty drugs | Retail and Mail Order: 20% coinsurance | Not covered | Covers up to a 30-day supply | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | | Preauthorization is required. If you don't get preauthorization, benefits could be reduced | |
| surgery | Physician/surgeon fees | 20% coinsurance | | by \$500. | |

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\tt plan}$ or policy document at $\underline{\tt www.lucenthealth.com/naa}$ }$

| | A | What You Will Pay | | Limitations, Exceptions, & Other | |
|---|---|-------------------|-------------------------|---|--|
| Common Medical Event | Services You May Need | Network Provider | Out-of-Network Provider | Important Information | |
| | Emergency room care | 20% <u>c</u> | <u>oinsurance</u> | None | |
| If you need immediate medical attention | Emergency medical transportation | 20% <u>c</u> | <u>oinsurance</u> | None | |
| | <u>Urgent care</u> | 20% <u>c</u> | <u>oinsurance</u> | None | |
| If you have a hospital | Facility fee (e.g., hospital room) | 20% <u>c</u> | <u>oinsurance</u> | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits could be reduced | |
| stay | Physician/surgeon fees | 20% <u>c</u> | <u>oinsurance</u> | by \$500. | |
| If you need mental | Outpatient services | 20% <u>c</u> | <u>oinsurance</u> | None | |
| health, behavioral health, or substance abuse services | Inpatient services | 20% <u>c</u> | <u>oinsurance</u> | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits could be reduced by \$500. | |
| | Office visits | 20% <u>c</u> | oinsurance | Cost sharing does not apply to certain preventive services. Depending on the type of services, coinsurance may apply. | |
| If you are pregnant | Childbirth/delivery professional services | 20% <u>c</u> | <u>oinsurance</u> | Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Preauthorization is required for vaginal deliveries requiring more than a | |
| | Childbirth/delivery facility services | 20% <u>c</u> | <u>oinsurance</u> | 48 hour stay and for cesarean section deliveries requiring more than a 96 hour stay to avoid a \$500 penalty. | |
| | Home health care | 20% <u>c</u> | <u>oinsurance</u> | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits could be reduced by \$500. | |
| If you need help recovering or have other special health needs | Rehabilitation services | 20% <u>c</u> | <u>oinsurance</u> | Preauthorization is required after the sixth visit. If you don't get preauthorization, benefits could be reduced by \$500. Cognitive, physical, speech, and | |
| | Habilitation services | 20% <u>c</u> | <u>oinsurance</u> | occupational therapy are limited to a combined 30 visit maximum per year. Massage therapy, chiropractic care, and acupuncture are limited to a combined 24 visit maximum per year. | |

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.lucenthealth.com/naa}}$$

| | | What You Will Pay | | Limitations, Exceptions, & Other |
|---|----------------------------|---------------------|------------------------|--|
| Common Medical Event | Services You May Need | Network Provider Oเ | ut-of-Network Provider | Important Information |
| | Skilled nursing care | 20% <u>coinsu</u> | <u>irance</u> | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits could be reduced by \$500. Limited to 90 days per year. |
| | Durable medical equipment | 20% coinsu | <u>irance</u> | None |
| | Hospice services | 20% <u>coinsu</u> | <u>irance</u> | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits could be reduced by \$500. |
| | Children's eye exam | Not cove | red | Routine screenings covered as defined under the Patient Protection and Affordable Care Act of 2010. |
| If your child needs dental or eye care | Children's glasses | Not cove | red | Not covered |
| | Children's dental check-up | Not cove | red | Routine screenings covered as defined under the Patient Protection and Affordable Care Act of 2010. |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

| | | , |
|---------------------|---|--|
| Bariatric Surgery | Infertility Treatment | Private Duty Nursing |
| Cosmetic Surgery | Long Term Care | Routine Eye Care (adult) |
| Dental Care (adult) | Non-emergency care when traveling outside the | Routine Foot Care |
| | U.S. | Weight Loss Programs |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

| Acupuncture (limited to 24 visits per year combined with massage therapy and chiropractic care) | • | Chiropractic Care (limited to 24 visits per year combined with massage therapy and acupuncture) | • | Hearig Aids (limited to \$500 maximum paid per ear every three years.) |
|---|---|---|---|--|
| | | acupuncture) | | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.lucenthealth.com/naa</u>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the plan at Trans-System, Inc. Health Plan c/o Lucent Health Solutions, LLC at PO Box 25207, Nashville, TN 37202 or call 1-800-411-3650. You may also contact the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>, Additionally, a consumer assistance program can help you file your appeal. A list of states with Consumer Assistance Programs is available at: <u>www.dol.gov/ebsa/healthreform</u> and http://www.cms.gov/CCIO/Resources/Consumer-Assistance-Grants.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-411-3650

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-411-3650

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-411-3650

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-411-3650

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.lucenthealth.com/naa</u>

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| ■ Specialist coinsurance | 20% |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$4,000 | |
| <u>Copayments</u> | \$0 | |
| Coinsurance | \$1,700 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$5,760 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| ■ Specialist coinsurance | 20% |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$4,000 | |
| Copayments | \$0 | |
| Coinsurance | \$300 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$4,320 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| ■ Specialist coinsurance | 20% |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other <u>coinsurance</u> | 20% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | |
|---------------------------------|---------|--|
| In this example, Mia would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$2,800 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$2,800 | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.